

Quick Lube VS Specialty Auto Repair Shop

A quick lube may offer you a quick turn-around of 15-30 minutes and accommodate your schedule by offering drop-in oil changes. Quick lubes charge an average of \$20 to \$60.00 for a generic oil/filter change. But one may ask..what's missing?

A technician. You won't find a seasoned technician at a quick lube shop. The way big chain companies are run, it's all about the numbers. Unfortunately, you can never know if the up-sell or recommended work is valid or if the employee is simply trying to cash in on sales incentives. Time and time again we have had customers come in due to the quick lube over torquing and stripping their drain plug, ultimately destroying the oil pan. A seasoned technician will know all your torque specs. Our technicians are also trained with our factory tools and scanners to read factory codes as well as reset your service indicator when you come in for a service. Many quick lube shops may have scanners, but like their generic parts, generic fluids and unskilled technician they are designed to cover almost every car and may not be able to or know how reset your service light.

OEM Parts designed for your specific make and model of car. Ask yourself; how does a quick lube stock parts for all makes and models of cars? It is because they use universal oil filters and parts that cover multiple makes, models and manufactures. At a specialty shop like Marque Motors, we specialize in specific makes which allows us to stock OEM parts designed specifically for your model of car. Generic filters and drain plugs, since they are not designed for a specific make or model, tend to seep, leak and eventually fail; ultimately costing you more money.

OEM Fluids designed for your specific make and model of car. At a quick lube, you run the risk of the unseasoned technician using generic or incorrect fluids in your car. **Never use incorrect fluids in your car.** Not only can it void your warranty, it can also cause major damage to your engine, transmission, seals etc. The fluids in your car are meant to maintain your car not break it. Our focus being specific makes and models, we stock the correct fluids specified by the manufacturer.

Anything else your car may need. Quick lubes can sell and perform more than the basic oil change, but the same question must be asked; is their technician trained and competent to work on your specific car? A specialized shop will keep all the records of your service and maintenance history in order to help you prioritize your car's current and future needs. A specialized shop will also not offer unnecessary services, our recommendations are based on your cars needs not ours.

We do not believe in cutting corners. It is bad business ethics and bad for our customer's cars longevity.

Marque Motors knows it may take a little more effort to have your car serviced with us; scheduling an appointment and dropping your car off but we strive to make the turn-around as efficient as we can. We offer before hours drop off box/envelopes and after hour pick-ups using our secure lockboxes for your keys, as well as rides to customers who need to be somewhere local to our business area. Your car's well-being and your safety are our main concern. We know that sometimes our busy live's do not allow to be without our car for very long, so if you need to wait for your oil service appointment, we offer first thing in the morning oil change appointments. Our technician's over 80 years collective experience allow for the expertise your German car needs.